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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.3 Service Offerings

4.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

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Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a per minute rate. Service is provided from pre-subscribed, dedicated or shared use access lines. Calls are billed in six second increments with a thirty (30) second minimum. No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using the Company for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using AIN for long distance service only.

4.3.2 Calling Card Service

Calling Card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a calling card which includes instructions for its use.

4.3.3 Toll-free Service

Toll-free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique toll-free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

4.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 4.4. Service Rates.

Issue Date: September 2, 2008 Effective Date: September 7, 2008

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.5 Birch Basic Business Line (1)

A. Toll Service

From Customer's premises in South Carolina to any other point in South Carolina.

	Rate Per Minute	<u>Minimum</u>	Billing Increment
Business (2)	\$.09	30 seconds	6 seconds
Business	.089	30 seconds	6 seconds

B. Toll-free Service

From points in South Carolina to Customer's premises in South Carolina.

1. Rates

	Rate Per Minute	<u>Minimum</u>	Billing Increment
Business (2)	\$.09	30 seconds	6 seconds
Business	.089	30 seconds	6 seconds

2. Charges

Payphone origination charge - \$.30 per completed call

Toll Free Surcharge \$5.00 per number

C. Calling Card Service

From any point in South Carolina to points in South Carolina:

	Per Minute Rate	<u>Minimum</u>	Billing Increment
Business	\$.19	30 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Available to customers also subscribing to Birch Business Line local exchange service.
- (2) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

- 4.4 Services and Rates (continued)
 - 4.4.5 Birch Basic Business Line (continued)
 - E. Birch Price Protection Plan (continued) (2)
 - 16. Birch Price Protection Plan Rates (continued)
 - a. Toll Service for calls from Customer's Premises in South Carolina to any point in South Carolina:
 - 1. Rates

	<u>Per</u>		Billing	
12-Month Term Commitment	Minute	<u>Minimum</u>	Increment	
No Volume Commitment	\$.059	30 seconds	6 seconds	(I)
\$10.00 Volume Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Volume Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment (1)	.049	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment	.045	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment (1)	.044	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment	.040	30 seconds	6 seconds	(I)
\$500.00 Volume Commitment	.035	30 seconds	6 seconds	(I)
\$1000.00 Volume Commitment (1)	.039	30 seconds	6 seconds	(I)
	<u>Per</u>		Billing	
24-Month Term Commitment	<u>Per</u> Minute	<u>Minimum</u>	Billing Increment	
24-Month Term Commitment No Volume Commitment		Minimum 30 seconds		(I)
•	<u>Minute</u>		Increment	(I) (I)
No Volume Commitment	<u>Minute</u> \$.059	30 seconds	Increment 6 seconds	
No Volume Commitment \$10.00 Volume Commitment	Minute \$.059 .055	30 seconds 30 seconds	Increment 6 seconds 6 seconds	(I)
No Volume Commitment \$10.00 Volume Commitment \$50.00 Volume Commitment	Minute \$.059 .055 .050	30 seconds 30 seconds 30 seconds	Increment 6 seconds 6 seconds 6 seconds	(I) (I)
No Volume Commitment \$10.00 Volume Commitment \$50.00 Volume Commitment \$100.00 Volume Commitment (1)	Minute \$.059 .055 .050 .049	30 seconds 30 seconds 30 seconds 30 seconds	Increment 6 seconds 6 seconds 6 seconds 6 seconds	(I) (I) (I)
No Volume Commitment \$10.00 Volume Commitment \$50.00 Volume Commitment \$100.00 Volume Commitment (1) \$100.00 Volume Commitment	Minute \$.059 .055 .050 .049 .045	30 seconds 30 seconds 30 seconds 30 seconds 30 seconds	Increment 6 seconds 6 seconds 6 seconds 6 seconds 6 seconds 6 seconds	(I) (I) (I) (I)
No Volume Commitment \$10.00 Volume Commitment \$50.00 Volume Commitment \$100.00 Volume Commitment (1) \$100.00 Volume Commitment \$250.00 Volume Commitment (1)	Minute \$.059 .055 .050 .049 .045 .044	30 seconds 30 seconds 30 seconds 30 seconds 30 seconds 30 seconds	Increment 6 seconds	(I) (I) (I)

- (1) Effective March 13, 2004, these rates are not available for new customers.
- (2) Effective September 7, 2008, this service is no longer available.

- 4.4 Services and Rates (continued)
 - 4.4.5 Birch Basic Business Line (continued)
 - D. Birch Price Protection Plan (continued) (3)
 - b. Toll-Free Service for calls terminating to Customer's Premises in South Carolina from any other point in South Carolina:
 - 1. Rates

	<u>Per</u>		<u>Billing</u>	
12-Month Term Commitment	Minute	<u>Minimum</u>	<u>Increment</u>	
No Volume Commitment (2)	\$.069	30 seconds	6 seconds	(I)
No Volume Commitment	.059	30 seconds	6 seconds	(I)
\$10.00 Monthly Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Monthly Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment (2)	.059	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$250 Per Monthly Commitment (2)	.054	30 seconds	6 seconds	(I)
\$250 Per Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$500 Per Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$1000 Per Monthly Commitment (2)	.044	30 seconds	6 seconds	
	<u>Per</u>		<u>Billing</u>	
24-Month Term Commitment	<u>Minute</u>	<u>Minimum</u>	<u>Increment</u>	
No Volume Commitment (2)	\$.069	30 seconds	6 seconds	
No Volume Commitment	.059	30 seconds	6 seconds	(I)
\$10.00 Monthly Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Monthly Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment (2)	.059	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$250.00 Monthly Commitment (2)	.054	30 seconds	6 seconds	(I)
\$250.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$500.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$1000.00 Monthly Commitment (2)	.044	30 seconds	6 seconds	(I)
	Per Number			(I)

\$5.00

2. Monthly Recurring Charge (1)

⁽¹⁾ Monthly Recurring Charge only applies to Birch PPP customers who sign up for Toll Free Service line after March 13, 2004.

⁽²⁾ Effective March 13, 2004, these rates are not available for new customers.

⁽³⁾ Effective September 7, 2008, this service is no longer available.

4.4 Services and Rates (continued)

4.4.6 Birch Business Volume Commitment Plans – Rates (2)

Volume commitment level can be met by a combination of Toll, Toll-free and Calling Card Services usage. These rates apply only to Business customers subscribing to a Birch Basic Business Line local exchange service as defined in Birch's SC P.S.C. Tariff No. 1.

A. Toll Service

<u>Total Usage – No Volume Commitment</u>	Rate Per Minute See Section 4.4	<u>Minimum</u>	Billing Increment	
Total Usage – \$10.00 Volume Commitment	Rate Per Minute	Minimum	Billing	
Intrastate	\$.069	30 seconds	Increment 6 seconds	(I)
Total Usage – \$100.00 Volume Commitment Intrastate (1)	Rate Per Minute \$.059	Minimum 30 seconds	Billing Increment 6 seconds	(I)
<u>Total Usage – \$250.00 Volume Commitment</u> Intrastate (1)	Rate Per Minute \$.054	Minimum 30 seconds	Billing Increment 6 seconds	(I)
Total Usage – \$500.00 Volume Commitment Intrastate (1)	Rate Per Minute \$.049	Minimum 30 seconds	Billing Increment 6 seconds	(I)
<u>Total Usage – \$1000.00 Volume Commitment</u> Intrastate (1)	Rate Per Minute \$.044	Minimum 30 seconds	Billing Increment 6 seconds	(I)

⁽¹⁾ Effective March 13, 2004, these rates are not available for new customers.

⁽²⁾ Effective September 7, 2008, this service is no longer available.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

- 4.4 Services and Rates (continued)
 - 4.4.6 Business Volume Commitment Plans Rates (continued) (2)
 - B. Toll-Free Service
 - 1. Rates

Monthly Usage for Volume Commitment	Rate Per Minute
No Volume Commitment	\$.089
\$10.00 Volume Commitment (1)	.089
\$10.00 Volume Commitment	.089
\$100.00 Volume Commitment (1)	.069
\$250.00 Volume Commitment (1)	.064
\$500.00 Volume Commitment (1)	.059
\$1000.00 Volume Commitment (1)	.054

Per Number

2. Monthly Recurring Charge (1) \$5.00

⁽¹⁾ Effective March 13, 2004, these rates are not available for new customers.

⁽²⁾ Effective September 7, 2008, this service is no longer available.

4.4 Services and Rates (continued)

4.4.6 Birch Business Long Distance Only (1)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line local exchange service.

A. Toll Service (1)

For calls originating from Customer's premises in Texas and terminating at any other point in Texas:

	Per Minute	<u>Minimum</u>	Billing Increment	
\$100 Per Month Commitment \$500 Per Month Commitment	\$0.069 \$0.065	30 seconds 30 seconds	6 seconds 6 seconds	(I) (I)
Monthly Recurring Charge			\$1.95	(N)(I)

B. Toll Free Service (1)

For calls terminating to Customer's premises in South Carolina from any other point in South Carolina:

1. Rates

		Per Minute	<u>Minimum</u>	Billing Increment	
	\$100 Per Month Commitment	\$0.089	30 seconds	6 seconds	(I)
	\$500 Per Month Commitment	\$0.089	30 seconds	6 seconds	(I)
2	Monthly Recurring Charge	Per Nu \$5.0			(I)
4.	ividinity recuiring charge	Ψ3.0	U		

(1) Effective September 7, 2008, this service is no longer available.